



8722 LOCH RAVEN BLVD. TOWSON, MARYLAND 21286


PRE-CERTIFICATION POLICY

All “prospective” service requests for pre-certification are to be submitted on-line by utilizing Medical eServices.

- Access the following web-site to establish an account:

<https://wcis.ceiwc.com/medical/faces/MainMenu.jspx>

- Follow directions for creating a Username and Password that is the same for all USERS regardless of their work location.
- You will be notified by e-mail when the account has been established giving you immediate access to this new online feature.
- For assistance, please contact:

 Customer Service Department, 410-494-2000, or 1-800-264-4943.

Retrospective reviews are highly discouraged.

Only when indicated fax to 410-494-2079. Please do not use eServices for these types of reviews.