



MEDICAL SERVICES REQUIRING PRE-CERTIFICATION

- Alternative and Complimentary Medicine
- Chiropractic
- Diagnostic tests (except plain x-rays)
- Durable Medical Equipment over \$250 (includes prosthetics)
- Electro-mechanical devices
- FCE and work conditioning/ hardening
- Home Health Services
- Infusion Therapy
- Inpatient Facility Admissions (acute, sub-acute, rehabilitation)
- Pain Management office visits and treatment (non-interventional and interventional).
- Physical and occupational therapy
- Psychiatry/ Psychology
- Specialty referrals/ consultations
- Surgeries/ Procedures
- Therapy (bio-feedback, cognitive, psychotherapy)
- Wound Care
- Wellness/ Fitness Programs (Health club and pool memberships)

Please note that authorization for OFFICE VISITS of established patients for treatment of the work related body part(s) does not require pre-certification. This DOES NOT apply to pain management, mental health services, dentistry, or other similar types of disciplines. Please contact our Customer Service Department if you have inquiries concerning the status of any particular claim 410-494-2000 or 1-800-264-4943. They can provide you with any information you may require.